Specific Group Conditions for Packages

Minimum number of passengers	10 adults travelling together. If passengers are travelling before/after, they will have to buy tickets at individual rates and conditions. 2 children from 2 years old are considered as one adult. Maximum age for a child will be determined by the hotel.
Downpayment	25% of the total price is required to confirm the group, unless special conditions are imposed by the hotel
Balance	One month before departure, unless special conditions are imposed by the hotel
Names and Tickets	Names must be received 30 days prior departure. If the group benefits of Early Booking or First Minute discounts, names must be received before the date indicated in the offer
Modification of the travel	Without fees till 30 days before departure. After this deadline, please refer to “complete cancellation of the group”
Modification of the name	Allowed till 3 days before departure according to General Terms and Conditions
Complete cancellation of the group	Free of charge till the option date After this date, General Terms and Conditions apply excepted for group of 50 persons or more. In this case, cancellation fees are as follow: • Till 4 months before the departure date: 25% of the total price • Between 4 and 2 months before the departure date: 50% of the total price • Between 2 months and 3 days before the departure date: 75% of the total price • From 2 days before the departure date: 90% of the total price
Reduction of the group size*	• Free of charge till the option date • Till 30 days before departure : free cancellation of up to 10% of the group, above 10% please refer to “complete cancellation of the group” • Less than 30 days before departure : please refer to « complete cancellation of the group »

VERSION 23OCT26

*In case of a reduction of the group size below the number of participants required by the hotel to enjoy group rates, remaining passengers will have to pay the individual rate based on the price of the day.

Conditions here above are particular for group bookings (“Specific Group Conditions for Packages”) and are applicable together with the General Conditions of carriage of Luxairtours which are available on https://www.luxairtours.lu/en/information/legal-information . Those general conditions rule all points not covered by the Specific Group Conditions for Packages mentioned here above.